



15. Warranty

The guarantee term shall begin upon McLaren receipt of the test sheet (appended to this manual), which must be completed by the installer and returned to McLaren within two weeks of delivery of the product.

McLaren guarantees its official dealers (who pass on the guarantee to the purchaser, i.e. the first owner) that every item of McLaren equipment is free of manufacturing flaws (including assembly hardware) for twelve months as of the date of shipping to the first purchaser.

During the guarantee period, the McLaren authorized dealer or any other McLaren authorized service center, will repair or replace, solely in accordance with McLaren's instructions, any part found to be faulty as a result of a manufacturing flaw or defect. McLaren's duties are limited to:

- supplying the parts needing replacement, free of charge;
- supplying labour for the replacement and/or repair of the part, as stated in the McLaren Labor Rates.

McLaren is entitled to accept or reject any guarantee claim following inspection of the faulty part, or any other item it may deem appropriate to inspect, even if a prior guarantee has been granted.

Exclusions from the Warranty:

The following items are NOT covered by the McLaren guarantee:

- carriage, for both new parts shipped and the parts claimed as faulty that are returned for checks;
- labor other than that envisaged by McLaren in its Labor Rates; fitting/removing the McLaren equipment on/from the prime mover.
- call-out work: travel expenses of all kinds;
- "machine standstill" costs, penalties for work not done due to breakdowns of any kind, as well as ensuing loss of earnings, costs for replacement machinery, commercial damage, etc.;
- damage caused by use of McLaren equipment when in an apparently or initially faulty state.

The owner of the McLaren equipment must inform, in writing, the McLaren dealer concerned of the fault as soon as it appears and accept reasonable times for the transportation, repair or replacement of the faulty parts.

The guarantee covering McLaren equipment is forfeited (before the 12 month expiry) in the following events:

- the equipment has undergone alterations, tampering or changes of any kind;
- the routine maintenance has not been carried out, either in part or in whole;
- the machine has been run badly;
- the equipment has been mounted on prime movers other than those specified upon delivery;
- the equipment is used in ways other than that specified in the Use and Maintenance manual and/or is put to other uses than those intended;
- worn parts have been repaired or replaced with non-original McLaren parts;
- the equipment has been involved in accidents attributable to external causes; it has been misused or dropped; the hoses or cables have been subjected to abnormal stresses, etc.;
- the payment terms have not been met.

All parts subject to wear (teeth, drums, wheels, skids, turbines, friction parts, etc...) and the electrical components (solenoids, cables, switches, electric pumps, etc...) are excluded from the guarantee.

McLaren cannot be held responsible for damage/injury to and accidents involving people or things caused by anyone in possession of McLaren equipment.

McLaren refuses to admit any form of guarantee not provided for expressly herein. No agent, dealer, representative is authorized to offer guarantees in McLaren's name with the exception of what is stated above.

When submitting a guarantee claim, always remember to quote:

- Model
- Serial number
- Purchase date
- Dealer
- Owner